

Transformations

Transforming Lives, Affordably, And With God's Grace



2012 Annual Report

Christian Counseling Center of Cumberland County marked its 10th Anniversary this year. Many of you were present at our Anniversary Celebration and many came out to support our Tenth on the Tenth Ruby Tuesday's Give Back events. Much has changed in ten years.

But one thing hasn't changed: this ministry continues to make a huge difference in the lives of your neighbors.

We thank you, our donors and Sponsoring Churches, for your financial and prayer support in 2012 and ask your continued prayer for our Board of Directors, our counseling team, and most of all, the clients we serve. And we thank Baptist Healing Trust, Middle TN Gas Project Hometown Help, VECustomers Share, and United Fund. Your grants allowed us to continue to make a difference to our community.

What Our Clients Tell Us . . .

- ❖ "Even though we love each other VERY much, we were having trouble communicating. [Our counselor helped us] be the couple we wanted to be. We are so much more in love today than a year ago and looking forward to the rest of our lives with each other."
- ❖ "I was offered so much insight, well-timed advice, and understanding that I couldn't be happier with services provided."
- ❖ "Your wise counsel, patient (tough!) love, and pertinent scripture have guided me to a place of peace and confidence."
- ❖ "Thank you for everything. You never gave up on me even when I didn't see a

A Look Back at Ten Years of Service: 2002 – 2012

At age 10, we share with you a bit of our history.

We began seeing clients in an office in downtown Crossville furnished with two lawn chairs and a desk! During that first year, we provided 302 total hours of counseling. We grew slowly at first, averaging between 300 and 400 hours a year.

As we matured, our rate of growth increased. By 2011 we had doubled both the number of counselors (from 2 to 4) and the number of counseling hours (830). In 2012, the number of counseling hours provided had tripled

over year one, to 955.

We have also grown in several other ways. In 2009, we began seeing clients in Fairfield Glade, and last year open an additional office in Sparta.

We started with the financial support of five area churches. Now six congregations support our work, and we receive generous grants from four agencies, including our local United Fund.

As we have grown, so has our reputation. Last year almost 40% of our clients found us through the personal recommendation of a friend or former

client. Another 20% were referred by area churches and medical offices. And our reputation has reached further, bringing clients from Cumberland and 6 surrounding counties. To make it easier to find us, we launched our new web site in 2012: www.cccotp.org.

We participated in Project DEAR (Drug-Endangered and At-Risk Youth), a county-wide effort to better serve area children and families at risk.

But most important of all, we are grateful for the continued support of our donors and the privilege of witnessing transformation in the lives of our clients.

Our Board of Directors 2012

Margo Brown
First United Methodist

Don Chrobot
St. Francis of Assisi
Ed DeVries
Member at Large
Connie Hall
FFG United Methodist
Kleah Jacques
Christ Lutheran

Bud Jones
Christ Lutheran
Ron Patterson
First United Methodist
Joan Raker
FFG United Methodist
Sandy Sandula
First United Methodist

Nan Sharp
FFG United Methodist
Patty Smith
FFG Community
Roselie Van Deuren
Westminster Presbyterian
Fred Wong
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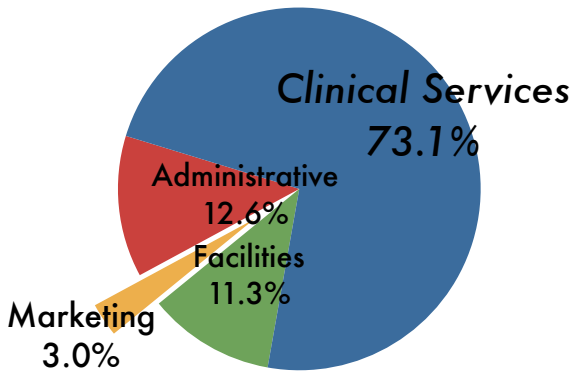
Serving Our Clients in 2012

Total number of Clients Served*	122
Total number of counseling hours provided	955
Percentage increase over 2011	15%
Median income in TN	\$43,324
Median Income in our service area	\$35,453
Median Income of our clients	\$28,000
Clients reporting no income	9.8%
Clients with income below the poverty line	23.1%
Clients eligible for Food Stamps	30%
Average fee our clients paid	\$27.77
Hours provided pro bono	6.9%



*A client can be an individual, a couple, or a family.

Where the Money Went in 2012



A Look Ahead

As we moved into 2013, changes are already occurring. Here are the high points:

- One of our counseling team, Penny Collins, MA in Marriage and Family Therapy, has taken a position in another part of the state and is no longer able to see clients for C5.
- We welcome our new counselor, Katie Smiley Burns, MA in School and Professional Counseling, to the team. Her presence with us will double the number of counseling hours available for children and teens.
- Christian Counseling Center's first formal three-year Strategic Plan is being implemented, beginning with a renewed emphasis on increasing our visibility. To that end, we will be adding a Community Relations Coordinator to our team.

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Annual Report for 2012



Christian Counseling Center
of Cumberland County
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931-707-8200

Christian Counseling Center is a 501(c)(3) nonprofit agency. We are partially funded by six area churches, generous grants from United Fund, Baptist Healing Trust, Middle TN Gas Project Hometown Help, VECustomers Share, and individual donor contributions.

Your donations mean so much.

Thank you for helping to fund this ministry

Source of Donations	Amount	Percentage
Christ Lutheran	\$5000	17.1%
FFG Community Church	\$1000	3.4%
FFG United Methodist	\$3500	12.0%
First United Methodist, Crossville	\$550	1.9%
St. Francis of Assisi	\$1700	5.8%
Westminster Presbyterian	\$740	2.5%
VECcustomers Share Grant	\$500	1.7%
United Fund Grant	\$8000	27.4%
Middle TN Gas Project Hometown Help	\$1200	4.1%
Baptist Healing Trust Transom Grant	\$1950	6.7%
Fundraising/Individual Donations	\$5057	17.3%

Need a Speaker?

Our Clinical Director is available to speak to your organization or church group on a variety of mental health topics or to introduce Christian Counseling Center's services. Call us at 931-707-8200.